

As part of the powerful Rocket File content management system, Rocket Fax is an integrated tool that provides an easy method to capture, retrieve, and archive incoming facsimiles. Just like other Rocket File capture products, once the faxes are indexed into Rocket File's central repository, you have the ability to perform query-based fax retrievals using Rocket File's interface or virtually any other Windows software application.

Faxes

not only reside in today's business, but act as major components to an organization's valuable content. Because they are attached to many business processes, there is a need to integrate them into content management systems. However, content management and document imaging systems are built to capture scanned documents along with electronic files residing either in paper, a network, or on a computer. Unfortunately if you would like to incorporate faxes into these systems, the traditional method requires you to both print and then scan the fax. This method tends to cause problems of lost productivity, money, and at times misplaced faxes.

Rocket Fax

is a software solution to the costly method of printing and scanning faxes into a content management system. By using automated, back-end algorithms, it's seamless design eliminates the traditional method of print and scan. Problems of lost productivity, and misplaced faxes are instantly resolved through electronic capture. Once captured, the faxes play a critical role in your content management system.



Behind the scenes Rocket Fax works with many server directories. The software offers a middleware solution that automates the capture and delivery of files originating from office fax machines, multifunction devices, and FTP sites. As faxes and files are created in their server directory, Rocket Fax watches these directories for new files, converts them to a TIFF image, and releases them into a Rocket File batch. Once faxes and files are in a batch, they can be indexed to use throughout the Rocket File content management system. If desired, retention schedules can be applied controlling the length of time that a fax is saved.

Retrieving faxes is easy with Rocket Fax and Rocket File. The solution will allow you to retrieve your organization's faxes, multifunction device scans and files from an FTP site by using the easy-to-use Rocket File interface, or directly from virtually any other Windows software. Within the Rocket File content management system, faxes can now be used with other critical information in a collaborative manner.

